

## Security Installation and Service Technicians

### Job Description

SecurAlarm Systems, a leading security company in Grand Rapids, MI, is currently seeking qualified Security Installation and Service Technicians.

Our Security Installation Technicians are primarily responsible for installing fire alarm, security, card access, CCTV, and DVR devices and systems. Service Technicians are primarily responsible for servicing and maintaining those systems on the customer site.

### Job Responsibilities

Responsibilities include:

Installation Technician:

- Install panels, wire, circuit boards, devices, etc. using blueprints and technical manuals
- Assist in planning the installation and providing layout information to necessary team members
- Coordinate with other trades when necessary

Service Technician:

- Customer support via phone and onsite
- Perform routine onsite maintenance calls
- Troubleshooting and repairing system issues and defective parts
- Customer Training

### Qualifications:

Knowledge:

- 2 to 4 years of industry experience
- Basic electrical theory
- Above average computer skills
- ES and Lenel Software experience a plus

Talents and Skills:

- High technical aptitude
- Ability to read blueprints
- Good communication skills
- Ability to lead teams

EOE